

WVC Virtual Desktop Instructions

Students, faculty, and select staff may now log in to a virtual desktop from any computer or smart mobile device using either an app or their browser. Your virtual desktop gives you home and mobile access to the full WVC Windows 10 desktop experience, including Microsoft Office 2016 and the contents of your My Documents folders.

If on your personal computer

- Visit <http://mypc.wvc.edu>
- Install the VMWare Horizon View Client for your operating system
Complete installation instructions here: <http://tiny.cc/wvcinstallguide>
- Restart your computer
- Run the program
- Enter the server name **mypc.wvc.edu** if asked
- Enter your login and password (do not include your @student.wvc.edu email extension).
- Make sure the drop-down is set at STUDENT. Faculty/staff have a choice of logging into WVCADMIN with their staff login/password
- Click Connect

If on a computer that is not your own

- Visit <http://mypc.wvc.edu>
- Click the button for VMWare Horizon View HTML access
- Read the disclaimer and hit Accept
- Enter your login and password (do not include your @student.wvc.edu email extension).
- Make sure the drop-down is set at STUDENT. Faculty/staff have a choice of logging into WVCADMIN with their staff login/password
- Click Log In
- Optional: change your browser to Full Screen mode to increase your screen space

If on a mobile device

- Search for and install the VMware View app using your device's app store
- Enter the server name **mypc.wvc.edu** if asked
- Enter your login and password (do not include your @student.wvc.edu email extension).
- Make sure the drop-down is set at STUDENT. Faculty/staff have a choice of logging into WVCADMIN with their staff login/password
- Tap Connect

Need help? Contact helpdesk@wvc.edu or call (509) 682-6550

Frequently Asked Questions

1. **Who can use virtual desktops?**

Any WVC student or faculty member. Staff may request access.

2. **What software is installed?**

Microsoft Office 2016, Mozilla Firefox, Adobe Acrobat Pro, and various supporting applications such as Java, Quicktime, Silverlight, and Flash. Students in classes requiring specialized software may see additional applications.

3. **What do I need to use my virtual desktop?**

You need a computer or a mobile device connected to the internet. You will preferably install VMware Horizon View Client software on your computer or mobile device (one-time installation). Alternatively you can run virtual desktop within a browser (<http://myvc.wvc.edu>).

4. **Why install VMware software instead of using a browser?**

It is recommended to install the VMware application if at all possible. It is faster and it supports your device peripherals (ex: USB, speakers, webcam, and local printer). The browser version may serve as a substitute if installing the application is not an option.

5. **What devices does it work with?**

VMware Horizon View Client software works with modern versions of all major workstation and mobile operating systems, including Windows, Windows Phone, Mac, iOS (iPhones and iPads), Android (tablets and phones), and Kindle Fire. Chromebooks must use the browser-based tool.

6. **Will my computer work with my WVC virtual desktop?**

You can install VMware Horizon View Client on most computers that were sold in recent years. If your system is not supported you can always try to run virtual desktop within a browser like Internet Explorer, Safari, Google Chrome, and Mozilla Firefox.

7. **Do I need high speed internet?**

Yes – The faster your internet is, the better.

8. **How fast is virtual desktop?**

It's fast - The speed of your virtual desktop can easily exceed the speed of the computer you're using it on. Plus, you can use your Windows 10 desktop on a tablet or smartphone! But, the response time is dependent on the speed of your internet connection.